

M E D I A   R E L E A S E  
STATE OF TENNESSEE  
DEPARTMENT OF FINANCE & ADMINISTRATION



FOR IMMEDIATE RELEASE  
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**CONSUMER ALERT**  
**COVER TENNESSEE CAUTIONS TENNESSEANS TO BE  
AWARE OF HEALTH INSURANCE SCAMS**

NASHVILLE, Tenn. — Cover Tennessee and Tennessee Division of Consumer Affairs officials alerted Tennessee consumers today to watch for any correspondence, Web sites, e-mails, and telephone calls falsely promoting an association as a health insurance provider with Cover Tennessee or one of its programs: CoverTN, CoverKids, AccessTN and CoverRx.

Cover Tennessee officials offer the following tips to avoid becoming a victim of a company posing as a Cover Tennessee provider:

- \* The official Web site for Cover Tennessee is [www.covertn.gov](http://www.covertn.gov).
- \* Cover Tennessee's official phone number is 1(866) COVER-TN (268-3786).
- \* BlueCross BlueShield of Tennessee is the insurer or administrator for all Cover Tennessee insurance programs: CoverTN, CoverKids and AccessTN.
- \* Express Scripts administers the CoverRx program.
- \* There are no other health care insurance providers associated with Cover Tennessee.
- \* It is a crime to pose as a health insurance provider or to pose as a Cover Tennessee-associated health insurance provider when you are not.
- \* Cover Tennessee investigates all reports of companies posing as health insurance providers associated, directly or indirectly, with the program.

If you believe you have submitted your information to a company posing as a Cover Tennessee provider, please contact the Tennessee Division of Consumer Affairs by calling (615) 741-4737 or toll-free 1 (800) 342-8385, or online at [www.state.tn.us/consumer](http://www.state.tn.us/consumer).

Cover Tennessee offers health insurance to uninsured individuals in Tennessee through three insurance programs and a pharmacy assistance program. CoverTN is an affordable and portable health insurance initiative for uninsured small businesses. Comprehensive insurance for children is provided through CoverKids, and chronically ill adults are eligible for AccessTN, a high-risk pool. CoverRx is a statewide pharmacy assistance program designed to assist those who have no pharmacy coverage, but have a critical need for medication. More information on all Cover Tennessee programs is available at [www.CoverTN.gov](http://www.CoverTN.gov) or by calling 1-866-COVERTN.

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